



May 8, 2023

The Honorable Natalie Price, Chair
Joint Capital Outlay Committee
589 House Office Building
Lansing, MI 48909

The Honorable Kristen McDonald Rivet, Vice Chair
Joint Capital Outlay Committee
201 Townsend Street, Suite 5400
Lansing, MI 48909-7536

Dear Chair Price and Vice Chair McDonald Rivet,

I am writing to express my support for Northwestern Michigan College's FY24 Capital Outlay Planning Authorization request for funding for their Integrated Student Services Hub.

As you know, Northwestern Michigan College (NMC) is a publicly funded community college that serves people, organizations, and businesses throughout the Grand Traverse region and beyond. Critical to learner success is the ability for NMC to offer easy and convenient access to financial aid and support services, something the college currently provides through multiple locations spread around campus.

Therefore, to support success and completion for their approximately 4,000 students, The Hub will become a central building for the College's key student services departments providing easy access to admissions, advising, tutoring, counseling, financial aid, veterans services, testing and many others. In addition, the project will make needed upgrades to a 62-year-old building, including the replacement of windows and exterior treatments with energy efficient and insulated products. As a result, students will find integrated support services, which will provide for an improved customer service experience and better learning outcomes.

I hope you will give this proposal every consideration for approval.

Sincerely,

A handwritten signature in blue ink that reads "Warren M. Call". The signature is written in a cursive, flowing style.

Warren Call
President & CEO
Traverse Connect